

## FAQ Summer Program

### Registration

1. How do I get my child signed up for summer program?
  - a. New participants will need to come to V.O. Dobbins, Sr. Complex the day of the specific site registration to sign up in person.
  - b. Returning participants will be able to sign up online or come to V.O. Dobbins, Sr. Complex to register in person the day of site registrations.
  - c. After registration is over all remaining sports will be left open to register online (returning participants only) or in person at Kingsport Parks and Recreation office located at V.O. Dobbins, Sr. Complex until summer program begins or spots are full.

### Camp Attendance (Missing a Day)

1. What should I do if my child will miss a day of camp?
  - a. Please notify the camp counselor or summer program supervisors
2. Will I get a refund if I cancel my child from a camp session
  - a. Depending on the situation the Summer Program staff and administration will decide if refund is applicable.
3. Will my child need to attend every day of camp?
  - a. Daily attendance of camp is not required, please let staff know if/when your child will not be in attendance.

### Camp Inclusion and Support

1. Do you have any special support in camp for my child?
  - a. When signing up for summer program each child will have a information sheet that will need to be filled out please let us know if your child has a developmental disability or mental illness that might require extra support while in camp. While we will do our best to offer support for these children we DO NOT have a full time staff member dedicated to your child.
  - b. Please note that we do not provide an extra support person for every child with a diagnosis.

### Camp Payments

1. What is the payment due for camp and when?
  - a. The entire payment will need to be mad in full at the time of registration.
2. Are scholarships available?
  - a. We do not offer multiple child discounts or fee reductions for the summer program.
  - b. If you cannot make the payment please see Renee Ensor (224-2489) to talk about possible options for payments.
3. What Can I pay for summer program with?
  - a. We accept payments of cash, card, and check at the time of in person registration. Online registration will be card only.

What does a schedule of a day look like?

1. After you have registered your child for summer program you will be given a calendar or emailed a calendar if registered online of events and field trips for the entire program.
2. Each site will go to the Kingsport Aquatics Center once a week. Other field trips are planned and will be on the calendar. \*All field trips and aquatics center fees are covered in the activity fee.
3. Parents are NOT allowed to pick up children from offsite field trips.
4. All participants must go with the entire camp on all field trips, this includes the Aquatics Center.

What should my child bring?

1. Lunch and snack are provided to some of the summer program sites through the city schools. Participants are welcome to pack their lunch and snack. If you are in need of assistance and cannot provide lunch we will find options for you.
2. Drinks/water bottle (please write their name on it)
3. Swim suit and towel for swim days
4. Any money for concessions at Aquatics Center
5. **Please LEAVE THE FOLLOWING ITEMS AT HOME:** toys, phones, electronics, and large sums of money